

# JAMES RUMOHR

## INFORMATION TECHNOLOGY

With over a decade of dedicated experience in the IT industry, including five years of dynamic leadership as an IT Manager, I've consistently pursued innovation and optimization. My journey has been driven by a passion for streamlining processes and harnessing technology to elevate operations.

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### SKILLS

Regional IT Management  
Enterprise Cloud Solutions  
Customer Service  
Self-Motivated  
Organize

### EXPERIENCE

**ASIA IT OPERATIONS MANAGER • ASIA FOUNDATION** 2019-PRESENT  
Based in Manila, Philippines, I manage IT operations for 18 country offices and supervise six local IT staff members across Asia and the Pacific region. My role involves spearheading projects to centralize IT functions with the US headquarters facilitating the migration to cloud solutions like Intune and JAMF.

### PLATFORMS

Microsoft Azure/Entra  
Microsoft Office 365  
Microsoft Intune  
JAMF  
Google Workspace  
Meraki  
Fortinet  
Ubiquiti UniFi  
Falcon Crowdstrike  
Adobe Creative Cloud  
LogicMonitor  
Zendesk  
ServiceNow  
Zoom

### IT MANAGER • ASIA FOUNDATION

2016-2019

Oversee IT operations in the San Francisco Bay Area and Washington DC offices, offering helpdesk services and event support to staff in these regions.

### REGIONAL DESKTOP ANALYST & CAGE MANAGER • EDUCATION MANAGEMENT CORPORATION (EDMC)

2014-2016

Provide helpdesk and event support for campuses in Northern California and Portland. Collaborating with regional analysts nationwide on projects aimed at optimizing processes and improving efficiency.

In the role of Cage Manager, oversees operations of film equipment rentals and supervise a team of eight student workers.

### IT ASSISTANT • ART INSTITUTE

2012-2014

Assist desktop analyst on local campus helpdesk and event support.

### CONTACT

San Francisco, CA  
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### EDUCATION

#### MS INFORMATION SYSTEMS • SOUTH UNIVERSITY

2017

#### BS DIGITAL FILM & VIDEO PRODUCTION • ART INSTITUTE

2014