

JAMES RUMOHR

INFORMATION TECHNOLOGY

With over a decade of dedicated experience in the IT industry, including five years of dynamic leadership as an IT Manager, I've consistently pursued innovation and optimization. My journey has been driven by a passion for streamlining processes and harnessing technology to elevate operations.

SKILLS

Regional IT Management
Enterprise Cloud Solutions
Customer Service
Self-Motivated
Organize

PLATFORMS

Microsoft Azure/Entra
Microsoft Office 365
Microsoft Intune
JAMF
Google Workspace
Meraki
Fortinet
Ubiquiti UniFi
Falcon CrowdStrike
Adobe Creative Cloud
LogicMonitor
Zendesk
ServiceNow
Zoom

CONTACT

San Francisco, CA
www.rumohr.io
linkedin.com/in/jlrumohr

EXPERIENCE

ASIA IT OPERATIONS MANAGER • ASIA FOUNDATION 2019-PRESENT

Based in Manila, Philippines, I manage IT operations for 18 country offices and supervise six local IT staff members across Asia and the Pacific region. My role involves spearheading projects to centralize IT functions with the US headquarters facilitating the migration to cloud solutions like Intune and JAMF.

IT MANAGER • ASIA FOUNDATION 2016-2019

Oversee IT operations in the San Francisco Bay Area and Washington DC offices, offering helpdesk services and event support to staff in these regions.

REGIONAL DESKTOP ANALYST & CAGE MANAGER • EDUCATION MANAGEMENT CORPORATION (EDMC) 2014-2016

Provide helpdesk and event support for campuses in Northern California and Portland. Collaborating with regional analysts nationwide on projects aimed at optimizing processes and improving efficiency.

In the role of Cage Manager, oversees operations of film equipment rentals and supervise a team of eight student workers.

IT ASSISTANT • ART INSTITUTE 2012-2014

Assist desktop analyst on local campus helpdesk and event support.

EDUCATION

MS INFORMATION SYSTEMS • SOUTH UNIVERSITY 2017

BS DIGITAL FILM & VIDEO PRODUCTION • ART INSTITUTE 2014